

27th July 2015

Dear Valued Customer

ILEX LOGISTICS CENTRE RELOCATION - AUGUST 2015

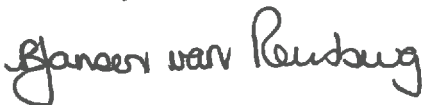
In our continued efforts to improve service and support to our customers, ILEX South Africa will be opening a dedicated Logistics Centre in Kyalami in August 2015.

This centre will allow us to better control our logistics while improving services to our clients. The relocation to the new Logistics Centre will take place mid-August 2015. In order to facilitate an efficient transition to the centre, please take note of the following important information:

1. Please ensure that **all orders reach ILEX before 12H00 on Friday 14th August 2015**
2. **During the week of 17th – 21st August 2015, no orders will be processed other than emergency orders.**
3. Please note that **all our contact details for placing orders will remain same** after the relocation to our new logistics centre.
4. Contact details are as follows:
 - Telephone number: **+27 11 804 4004** - please follow the teleprompts
 - Email address: orders@ilex.co.za
 - Technical Support Customer Call Centre: **+27 86 111 8882/3/4/5**
5. Logistics Centre address:
Unit no 4 - Moon River
River Close
Barbeque Downs Ext 5
Kyalami

If you have any queries please do not hesitate to contact us

Yours truly,



Betsie Jansen van Rensburg
Country Manager